

CareLINE Clinic Management System (CMS)

Improve patient care and clinic management



Harnessing the power of infocomm technologies for holistic and hassle-free healthcare

Enhance your patient care and improve your clinic operations with BT Frontline's CareLINE Clinic Management System (CMS). With its web-based management system, medical professionals, can benefit from streamlined work processes and accrue cost savings in clinic operations.

Designed for both individual and group medical clinics, the CareLINE CMS is the most comprehensive, user-friendly and cost-effective system available in the clinic healthcare solutions today.

CareLINE CMS as a complete CMS solution

- Provides a seamless, efficient and integrated solution for core clinic functions and administrative management of patients.
For better efficiency and security, CareLINE CMS has two separate functional systems:
 - FrontOffice provides the clinical functions and medical records for patient care management.
 - BackOffice provides the administrative functions for the operations of the clinic and CMS.
- Provides a complete and seamless patient-centric system that will result in improved patient care, reduced waiting times and improved levels of service.
- Streamlined workflow improves efficiency and productivity of the clinic, and patient services leading to overall cost reductions for the clinic.
- Digitises the clinic to minimise paper usage.
- Provides real-time availability and sharing of information for patients, doctors, nurses and administrative staff:
 - Info Board providing information at one glance on doctors' status, patient queue, billing status
 - Appointment module that improves management of doctor's schedules and patients' appointments
 - Test results
- Provides comprehensive management information:
 - Improve billing functions
 - Improve inventory management & purchasing
 - Counter collections
- Enables seamless integration with ancillary modules (e.g. pharmacy, purchase order, inventory) and administration modules (e.g. clinic management).
- Provides seamless interface to the following MOH systems:
 - Medclaim System (MDCM)
 - Infectious Disease Reporting System (IRIS)
 - Chronic Indicators Reporting System (CIDC)
 - National Immunisation Registry (NIR)
 - Critical Medical Information Store (CMIS)

“BT Frontline’s expertise and experience in integrating disparate systems and efficiently managing data **to deliver the right information to the right users at the right time**, together with their significant presence in Asia, can help us create a powerful healthcare system in Singapore and in the region.”

Mr Liak Teng Lit
CEO
Alexandra Hospital

“Healthway Medical Group (HMG) was looking to upgrade its CMS system to improve the service level and efficiency for its network of over 40 clinics. HMG decided to adopt **BT Frontline’s CareLINE CMS** as it has a rich set of features which are easy to use. In addition, the electronic medical records feature allows HMG doctors to deliver personalised patient care services. The built-in CPF Medisave Claims and Chronic Disease Management Reporting feature, together with Electronic Medical Records, also enable HMG to better manage the wellness of its large pool of Chronic Care Patients.”

Dr Jong Hee Sen
Director and CIO
Healthway Medical Group

Asia’s Premier IT Service Provider

BT Frontline is an established and proven player in the healthcare industry, having developed several key projects for both private and government owned hospitals. For example, BT Frontline was awarded a multi-year, infrastructure-outsourcing contract by Kandang Kerbau Hospital and also collaborated with Alexandra Hospital for its IT-driven healthcare system.

In addition, BT Frontline is one of the exclusive vendors selected by the Infocomm Development Authority of Singapore (IDA) and Ministry of Health (MOH) to provide CMS solution for the Chronic Disease Management programme. BT Frontline’s CareLINE CMS was also chosen to be the CMS for the Healthway Medical Group.

For more information, please contact our hotline at **(65) 6415 4687** or email healthcare@frontline.com.sg.

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