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## BT Frontline

BT Frontline is a leading regional provider of end-to-end IT services strategically positioned to deliver to 10 key markets in Asia — China, Hong Kong, India, Indonesia, Malaysia, Singapore, the Philippines, Taiwan, Thailand and Vietnam.

We are a part of BT Global Services, the largest provider of network services in Asia Pacific, wholly owned by British Telecommunications plc. With this strong combination of BT Frontline's unrivalled capabilities in IT services and outsourcing, and BT Global Services' network expertise, it enables us to offer you a more integrated solution, thus helping you master the complexity of information technology and allowing you to focus on your core competency.

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Through our customised suite of highly innovative services, we effectively enable you to harness IT to drive operational and cost efficiencies and business growth.



Formerly known as Frontline Technologies, it was established in 1993 and headquartered in Singapore with a strong regional pool of more than 5,000 professionals dedicated to meeting the specific needs of our diverse base of customers in the transportation and logistics, telecommunications, financial services, education, manufacturing, and healthcare industries as well as public sectors across the Asia Pacific region.

Our ongoing alliances with leading technology companies also support our mission to continue to move forward, delivering the best cost and performance value to each and every one of our customers.

## Simplifying your world. Completely

### Commitment to Asia Pacific

We continue to expand our network in Asia Pacific, increasing headcount in countries where you do business, and boost our regional capabilities.

### Complete range of global services

BT Frontline offers end-to-end delivery of IT services and solutions, security, outsourcing, and managed networks. We deliver the entire IT value chain, from proven large-scale delivery of integrated solutions to e-business consultancy.

### Expert human touch

We have the experienced people on the ground where you do business. And together with BT Global Services, we have about 30,000 network and IT professionals in Asia Pacific to fully support your IT needs.

### Established customer base

By transforming technology into real business benefits, we have established a large base of multi-national customers in Asia.



## Our services portfolio

### Consulting and Professional Services

We work with you to understand your mission-critical core business needs, and then to design, implement and manage innovative IT services and network customised to your specific requirements.

### IT Infrastructure Implementation and Integration

We help you assess, build, deploy and optimise your IT infrastructure to drive business growth in a more cost-effective manner. By Greening your IT infrastructure and data centre, we can help you reduce your carbon footprints while achieving cost reductions.

### Enterprise Application Solutions

We can help you extend your business models with end-to-end customised solutions and systems integration that leverage on open standards such as Web Services and Service-Oriented Architecture (SOA).

### IT Security

With our strategic network of leading security solutions partners and our team of IT security consultants, we can provide expertise to protect your critical data and services, driving cost efficiency and risk reduction while enabling greater support for compliance and productivity.

### Outsourcing and Managed Services

We give you the confidence, space and time to focus on your core competencies through a comprehensive suite of outsourcing and managed services. And with our cloud computing services, we can help you better manage your infrastructure, allowing you to have unprecedented control over your computing resources.



## Our commitment to making a better world

As a major energy consumer and a major provider of energy-consuming products, we are committed to world-class environmental management. We aim to lower the carbon intensity of our infrastructure and networks, as well as help our customers reduce their carbon footprints. Our strategy is therefore about cutting carbon by reducing our own footprints, influencing our customers and suppliers to reduce their footprints through Green IT infrastructure and engaging with our employees to help reduce their personal footprints.

## Our accolades

We have been ranked as one of the world's best outsourcing service providers in 2008 and 2009 Global Outsourcing 100 for IAOP.

The Global Outsourcing 100 is an annual ranking of the world's best outsourcing service providers, organised by The International Association of Outsourcing Professional (IAOP).

For further information on BT Frontline, please visit [www.btfrontline.com.sg](http://www.btfrontline.com.sg)

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